



Cookies Policy

What Are Cookies

Cookies are small, compressed text files that allow us to save data specifically relating to a user's device while they visit our website. This allows us to recognize you when you visit our website again, to know your approximate location, the connection time, the device from which you access (fixed or mobile), the operating system and browser used, the most visited pages and the number of clicks made, among other things. Cookies can be used to remember your preferences, track your usage of the website to help us improve its performance and deliver targeted advertising.

How We Use Cookies

We use cookies for several purposes, including:

- **Functionality:** To enable core features of the website, such as secure login, remembering your preferences and personalise our services.
- **Performance and Analytics:** To collect information about how visitors use our website. This helps us to understand, monitor and optimize its performance and make improvements where necessary.
- **Marketing and Targeting:** To track your browsing habits and activity, allowing us to show you relevant advertisements on other websites.

Types of Cookies We Use

We categorize the cookies used on our website into the following types:

Strictly Necessary Cookies

These cookies are essential for you to browse the website and use its features, such as accessing secure areas. Without these, the website cannot function properly. These cookies do not store any personally identifiable information.

Cookie Name	Provider	Purpose	Duration
cmplz_banner-status	Complianz	Stores the status of the cookie consent banner	1 year
cmplz_consented_services	Complianz	Records the services for which the user has provided consent	1 year
cmplz_policy_id	Complianz	Identifies the applicable cookie policy version	1 year
cmplz_functional	Complianz	Stores the user's consent choice for functional cookies	1 year
cmplz_preferences	Complianz	Stores the user's consent choice for preference cookies	1 year

Cookie Name	Provider	Purpose	Duration
cmplz_statistics	Complianz	Stores the user's consent choice for statistics cookies	1 year
cmplz_marketing	Complianz	Stores the user's consent choice for marketing cookies	1 year
wp_consent_functional	WordPress	Stores the user's consent choice for functional cookies	1 month
wp_consent_marketing	WordPress	Stores the user's consent choice for marketing cookies	1 month
wp_consent_preferences	WordPress	Stores the user's consent choice for preference cookies	1 month
wp_consent_statistics	WordPress	Stores the user's consent choice for statistics cookies	1 month
wp_consent_statistics-anonymous	WordPress	Stores the user's consent choice regarding anonymous statistics	1 month

Functional Cookies

These cookies enable the website to provide enhanced functionality and personalisation. They may be set by us or by third-party providers whose services we have added to our pages. If you do not allow these cookies, then some or all of these services may not function properly.

Cookie Name	Provider	Purpose	Duration
pll_language	EC Markets / Polylang	Stores the user's selected language preference	1 year
lc_cid	LiveChat	Supports LiveChat functionality and customer-session identification	1 year
__lc_cst	LiveChat	Supports LiveChat functionality and customer-session authentication	1 year
__oauth_redirect_detector	LiveChat	Supports LiveChat authentication/redirect functionality	1 day

Performance Cookies

These cookies collect information about how you use the website (e.g., which pages you visit most often, error messages). This data is aggregated and anonymous. If you do not allow these cookies, we will not know when you have visited our site.

Cookie Name	Provider	Purpose	Duration
_ga	Google Analytics	Used to distinguish users for website analytics	2 years
_ga_8KX7RS1WTN	Google Analytics	Used to maintain and measure the state of a Google Analytics session	2 years

Third-Party Cookies

Some cookies used on our website may be placed by third-party service providers.

Cookie Name	Provider	Purpose	Duration
NID	Google	Used by Google to support certain services and preferences. Its specific use may depend on the Google service provided on the website.	Approximately 6 months
SEARCH_SAMESITE	Google	Supports Google's cookie and SameSite functionality	Approximately 6 months
__Secure-STRP	Google	Used in connection with a Google service; the specific purpose is subject to the service implemented on the website	Short-term

Your Rights and Cookie Consent

We respect your privacy and are committed to giving you control over how cookies and similar technologies are used on our website. Where required by law, we will obtain your freely given, specific, informed and unambiguous consent before placing or accessing non-essential cookies on your device.

You have the right to accept, reject or manage non-essential cookies and may withdraw or change your consent at any time. Withdrawal of consent will be as easy as giving it. Strictly necessary cookies may be used without consent where they are required for the website to operate or provide a service you have requested.

We have provided clear information about the cookies we use, their purposes and, where applicable, the third parties involved in this document. Your cookie preferences will be respected and appropriately recorded.

For further information about your data protection rights, please refer to our [Privacy Policy](#).

How to Manage Cookies

You can manage cookies by changing the settings in the web browser. To manage cookies on your mobile phone, you may need to refer to your handset manual.

For more detailed information about the cookies installed on your device and how to manage and delete them, please click the link corresponding link in your web browser:

[Edge](#)

[Google Chrome](#)

[Google Android](#)

[Internet Explorer 11](#)

[Mozilla Firefox](#)

[Opera](#)

[Safari](#)

[Safari Mobile](#)

For additional information, visit <https://cookiepedia.co.uk>.

We are committed to keeping your personal information safe. For more information on how we handle your data, see our [Privacy Policy](#).

Changes to this Policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new Cookie Policy on this page.